

Terms of Use for Qliro One

Qliro One is a check-out which enables an easy, flexible and safe way for you to shop online. It gives you the opportunity to choose the payment method that suits you.

By submitting or requesting information in Qliro One you accept these Terms of Use.

For more information regarding your payment, please contact Qliro as. Contact details can be found at www.qliro.com.

1. General terms of usage

- 1.1. The following terms of use for Qliro One (the "Terms of Use") are applicable to the usage of the service Qliro One which is provided by Qliro AB, registration number 556962-2441, Box 195 25, 104 32 Stockholm, Sweden ("Qliro").
- 1.2. By using Qliro One you accept these Terms of Use, and acknowledge that you have read and understood the Terms of Use, accept them, and agree to be bound by them. By accepting you also warrant that the information provided by you is true, valid, accurate and complete, and that there is nothing preventing or prohibiting you from entering agreements (eg. a trusteeship). All details provided must be details that belong to you. Any data provided that does not belong to you, will be considered as misuse of the service.
- 1.3. We reserve the right to perform identity checks as required to verify your identity and to fulfil legal requirements on the services provided by Qliro. During identity verification, Qliro may use both internal data and data gathered from external sources.
- 1.4. Qliro One may only be used for the purpose of making purchases in agreement with these Terms of Use. Qliro may immediately block users from continuing to use Qliro One without further notice, in cases of abuse or suspected abuse of Qliro One, or any other services provided by Qliro. Abuse of this type include violation of these Terms of Use and/or terms for any other of Qliro's services as well as purposeful use of misleading or incorrect information.
- 1.5. Termination of the right to use Qliro One, by either Qliro or yourself, does not affect any liabilities the parties may have in relation to any other of Qliro's services.
- 1.6. Bank card payments through Qliro One are processed in systems fully compliant with the card schemes security standard, PCI-DSS.

2. Payment

- 2.1. In Qliro One you are given the opportunity to choose the method of payment of your choice. Payment methods that may be available include: bank card payment and direct payment. Using Qliro One is free of charge; however, your payment/credit provider or financial institution may charge you for certain transactions and/or currency conversion/foreign transaction fees. Qliro does not control or know if such fees, charges or other costs apply and is never responsible therefor. You are encouraged to review the terms provided by your payment/credit provider or financial institution to if any such fees, costs or charges apply and contact them directly with any questions.
- 2.2. Without prejudice to the aforesaid, all terms applicable to your choice of payment will be available prior to you finishing your purchase and you are required to accept the terms for your payment method of choice. Qliro may add additional payment methods or remove existing payment methods at any time without notice.

3. Personal data

- 3.1. By accepting the Terms of Use, you are notified that Qliro will process your personal data. This may include your social security number, name, sex, browser, e-mail address, phone number, delivery address as well as purchase- and order history.
- 3.2. Qliro processes personal data to perform its obligation under the agreement, to identify and credit assess Qliro One users, to analyse purchase patterns, perform the services, risk assessments, develop its services, to take care of the customer relationship as well as for statistical purposes and analysis. The data is further used to prevent and mitigate fraud and similar activities, as well as to comply with its legal obligations. You can find more information regarding Qliro's processing of personal data in [Qliro's Privacy Policy](#).

4. Cookies and links

For information regarding the usage of cookies and links to other web pages, see [Qliro's Privacy Policy](#).

5. Changes of Terms of Use

Qliro may make changes to these Terms of Use at any time without prior notice to you. If you do not agree to these Terms of Use you should immediately discontinue your use of Qliro One. Changes may be made when a service is enhanced or developed, and you are therefore encouraged to read the Terms of Use each time you use Qliro One.

6. Complaints and dispute

- 6.1. Complaints regarding the services provided by Qliro can be directed orally, or in writing to Qliro via telephone (+46(0)8-40900300), email customerservice@qliro.com, contact forms found on the website www.qliro.com or through physical mail sent to Qliro AB, Att. Customer Service, Box 195 25, 104 32 Stockholm, Sweden.
- 6.2. If you are not pleased with Qliro's handling of your complaint you may also contact the Swedish National Board for Consumer Disputes, Allmänna Reklamationsnämnden (ARN). You can contact ARN through their website: www.arn.se or by physical letter to: Box 174, 113 43 Stockholm, Sweden. You may also submit your dispute in any official language of the European Union via the [online ODR-platform provided by the European Commission](#).
- 6.3. Qliro is not liable for any harm caused directly, or indirectly by usage of Qliro One, any such liability is expressly disclaimed except to the extent prohibited pursuant to applicable law or regulation. These Terms of Use are governed by Swedish law. Any potential disputes over usage of Qliro One are subject to the jurisdiction of the Swedish courts.